



User Guide 5G Whole Home Mesh Wi-Fi 6 Gateway



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About This Guide

This guide provides a brief introduction to Deco 5G Whole Home Mesh Wi-Fi 6 Gateway and the Deco app, as well as regulatory information. Features available in Deco may vary by model and software version. Deco availability may also vary by region or ISP. All images, steps, and descriptions in this guide are only examples and may not reflect your actual Deco experience.

Conventions

In this guide, the following conventions are used:

Convention	Description
Deco	Stands for Deco Whole Home Mesh Wi-Fi System/ Unit.
<u>Underline</u>	Hyperlinks are in teal and underlined. You can click to redirect to a website or a specific section.
Teal	Key information appears in teal, including management page text such as menus, items, buttons and so on.
Note:	Ignoring this type of note might result in a malfunction or damage to the device.
ø Tips:	Indicates important information that helps you make better use of your device.

More Info

- Specific product information can be found on the product page at <u>https://www.tp-link.com</u>.
- A Technical Community is provided for you to discuss our products at https://community.tp-link.com.
- Our Technical Support contact information can be found at the Help center of the Deco app and the Contact Technical Support page at https://www.tp-link.com/support.

5G Speed Disclaimer

Maximum 5G download and upload speeds depend on external factors such as the local 5G network coverage, data plan, real-time network capacity, client limitations, and environmental factors.

5G Band Disclaimer

Supported 5G frequency bands: n1/n3/n5/n7/n8/n20/n28/n38/n40/n41/ n77/n78/n79. Actual supported frequency bands may vary slightly in different regions due to certifications.

VoLTE Telephony Disclaimer

VoLTE telephony is only enabled for certain carriers. It also requires the user to have VoLTE services enabled on the service plan for the SIM card that is used with this device.

Speed/Coverage/Device Quantity Disclaimer

Maximum wireless signal rates are the physical rates derived from IEEE Standard 802.11 specifications. Actual wireless data throughput and wireless coverage, and quantity of connected devices are not guaranteed and will vary as a result of network conditions, client limitations, and environmental factors, including building materials, obstacles, volume and density of traffic, and client location.

Wi-Fi 6 Disclaimer

Use of Wi-Fi 6 and other features including OFDMA, MU-MIMO, 1024-QAM, and BSS Color require clients to support the corresponding features.

Seamless Roaming Disclaimer

Clients need to support 802.11k/v/r and may require additional set up. Performance may vary depending on the client device.

WPA3 Disclaimer

Use of WPA3 encryption requires clients to also support the corresponding feature.

HomeShield Disclaimer

HomeShield includes the Free Basic Plan. Fees apply for the Pro Plan. Visit <u>https://www.tp-link.com/homeshield/</u> for more information.

Appearance

Each Deco has an LED that changes color according to its status, one analog phone port, two RJ-45 Ethernet ports, two external antennas port, a SIM card slot, a power slot, and a Reset button.

Ip: The product label can be found at the bottom of the product.



Before You Start

You can set your Deco as a 4G/5G router or a wireless router to meet the needs of different network scenarios.

4G/5G Router Mode

When working in 4G/5G Router mode, Deco connects to the internet via a SIM card inserted.

Follow <u>Set Up Your Deco for 4G/5G Router Mode</u> to set up your Deco.



Wireless Router Mode

When working in Wireless Router mode, Deco connects to the internet via an Ethernet cable. If you already have a modem or your internet comes via an Ethernet cable from the wall, you can set the Deco as a regular wireless router to share the internet.

Follow <u>Set Up Your Deco for Wireless Router Mode</u> to set up your Deco.



Set Up Your Deco for 4G/5G Router Mode

When working in 4G/5G Router mode, Deco connects to the internet via a SIM card inserted. The intuitive Deco app guides you through an easy setup process that gets each unit up and all your devices connected and online.

Follow the steps below to set up your Deco for 4G/5G Router mode.

1. Download and install the Deco app

Scan the QR code below or go to Google Play or the App Store to download the Deco app. Install the app on your Android or iOS smartphone or tablet.



2. Log in with TP-Link ID

Open the app. Use your TP-Link ID to log in. If you don't have a TP-Link ID, sign up first.

Note: If you forgot your login password, tap Forgot Password?. The Deco app will guide you through the rest.



Choose your Deco model.





4. Choose an operation mode Select 4G/5G Router.



5. Insert the SIM card and power on Deco

Push the SIM card into the slot at the bottom of Deco. Then Power on the Deco.



6. Position your Deco

Place your Deco in an open area near a window and power outlet. Look for a location where it can receive a strong 5G signal.



7. Connect to the Deco's Wi-Fi

Power on Deco and wait until the LED pulses blue, then connect to the Deco's Wi-Fi using the default SSID printed on the product label.



8. Select a location

Select a location for Deco. If its location is not listed, you can create a new one by choosing Custom. This will be the name of your Deco.



9. Create your Wi-Fi network

Set a network name and a password. These will be the name and password you use to connect your devices to Wi-Fi.

Ş	4:27 PM	•
X		
Cr	eate your Wi-Fi Netw	/ork
This will be to access	e the name and passwo your network. Your pas be at least 8 characters	rd you'll use sword must s.
Network Na	ame	
	Deco	
Password		
	10000	
It is recomr combinatio	mended to set a passwo n of letters, numbers ar	ord using a nd symbols.

10. Connect to your Wi-Fi network

Connect your smartphone/tablet to the Deco's Wi-Fi.



11. Setup complete

Your Deco network is now up. Connect all devices to the network. You can also <u>Add</u> <u>More Decos</u> to expand the Wi-Fi coverage.



Set Up Your Deco for Wireless Router Mode

When working in Wireless Router mode, Deco connects to the internet via an Ethernet cable. If you already have a modem or your internet comes via an Ethernet cable from the wall, you can set the Deco as a regular wireless router to share the internet.

The intuitive Deco app guides you through an easy setup process that gets each unit up and all your devices connected and online. Follow the steps below to set up your Deco for Wireless Router mode.

1. Download and install the Deco app

Scan the QR code below or go to Google Play or the App Store to download the Deco app. Install the app on your Android or iOS smartphone or tablet.



2. Log in with TP-Link ID

Open the app. Use your TP-Link ID to log in. If you don't have a TP-Link ID, sign up first.

Note: If you forgot your login password, tap Forgot Password?. The Deco app will guide you through the rest.

3. Identify your Deco

Choose your Deco model.





4. Choose an operation mode Choose Wireless Router.



5. Plug in and power on Deco

Power off your modem. Connect your Deco to the modem and power them both on.

If you don't have a modem, connect the Ethernet outlet directly to your Deco.



6. Connect to the Deco's Wi-Fi

Wait until the Wi-Fi Signal LED pulses blue, then connect to the Deco's Wi-Fi using the default SSID printed on the product label.



7. Select a location

Select a location for the Deco. If its location is not listed, you can create a new one by choosing Custom. This will be the name of your Deco.



8. Create your Wi-Fi network

Set a network name and a password. These will be the name and password you use to connect your devices to Wi-Fi.



9. Connect to your Wi-Fi network

Connect your phone/tablet to the Deco's Wi-Fi.

Ŷ	10:21	۲
Con	nect to your Deco	Wi-Fi
to continue t	r phone/tablet to the L he setup.	eco's WI-FI
Network Name Deco		
Password		
	CONNECT	

10. Setup complete

Your Deco network is now up. Connect all devices to the Deco network. You can also <u>Add More Decos</u> to expand the Wi-Fi coverage.



Install 5G External Antennas

When working in 4G/5G Router mode, you can install 5G external antennas (not included in the product package) manually to strengthen the 5G signals of your Deco.

Before You Start

- Make sure your antennas supports the working frequency (2496 ~ 2690 MHz & 3300 ~ 4200 MHz) and band (n41/n77/n78) of Deco X80-5G.
- Make sure your antennas connector type is SMA Male.
- Make sure your Deco is working at 4G/5G Router Mode. If not, open the Deco app and go to \mathbb{R}^{2} > Advanced > Operation Mode to switch the mode.



Follow the steps below to install your external antennas:

1. Remove the cover on the back of your Deco X80-5G.



2. Connect your 5G external antennas to the antennas ports.

Note: The image of antennas is for reference only and may differ from actual products. We cannot guarantee the performance while using any third-party 5G external antennas.



3. Open the Deco app, go to $\square \bigcirc$ > Advanced > External Antennas and enable External Antennas. When enabled, the external antennas will replace part of the internal antennas.

Note: The external antennas only supports 5G n41/n77/n78 bands.

No SIM 🗢	10:42	۰ 🕩	10.12		No SIM 🗢	10:31	• ا
			K Advar	ced	<	External Antennas	
ROUTER SETTI	NGS		TP-Link DDNS	Disabled >	External Ant	ennas	
(\$			SIP ALG	Enabled >	When enable part of the in	d, the external antennas w ternal antennas. Make sure	ill replace e you have
Wi-Fi	Data Settings	SMS			installed 2 ex	ternal antennas, otherwise not work properly. Disable	Deco's 5G this feature
			Fast Roaming	Disabled >	when externa *The externa n77/n78.	l antennas are uninstalled antennas only support 50	6 n41/
Test Internet Speed	Blacklist	Update Deco	Beamforming	Enabled >			
ক্টি	WPS	2	LED Control				
Advanced	WPS	Managers	Operation Mode	4G/5G Router >			
			External Antennas	Disable >			
			Deco Placement				
			Connection Alerts		How	to install the external anter	nnas
OVERVIEW	HOMESHIELD	MORE					

Add More Decos

After creating a Deco network, you can add more Deco units to the network to expand the Wi-Fi coverage and manage them easily on your Deco app.

1. In Overview, tap +.

2. Select the Deco model you want to add, and follow app instructions to complete the setup. 3. After the setup, you can find the added Deco units by tapping () in Overview.



Dashboard

After you successfully set up your Deco network, you will see the dashboard of the Deco app. Here you can get an overview of the network status, check the real-time network speed and data usage when Deco works in 4G/5G Router mode, customize your home network with enhanced security using a kit of features built to TP-Link HomeShield and set up various advanced features.

Tap \equiv to get an overview of the network status.



Tap (in) to enter the <u>HomeShield</u> page for enhanced security.



*The app screen depicted is for 4G/5G Router mode only and may differ when Deco works in different modes.

Tap $\square \bigcirc$ for more features.



Check Deco Status

*The app screen depicted is for 4G/5G Router mode only and may differ when Deco works in different modes.

In Overview, you can check the working status (online/offline) of all the Decos, check the details (speed/Deco's IP address & MAC address/connected clients) of each Deco unit, change the Deco's location/name, and more.



Check download/upload speed of the Deco.

17

Change or customize the location/name of the Deco.



Check the clients connected to the Deco.

Enable the Mesh feature, then the client can seamlessly switch to the Deco that provides the fastest speed as you move around.



Set Main Deco

After setup, you can replace the main Deco with any satellite Deco without resetting and reconfigure the whole network.

Follow the steps below to complete the setup process.

Note: The main Deco links all the others to the internet. You need to connect the new main Deco to the modem or Ethernet outlet for internet connection. For DSL Deco, connect it to the phone jack or DSL splitter. For 4G/5G Deco, insert a nano SIM card to it.



Remove/Reboot Deco

You can remove or reboot your Deco easily in the Deco app. Follow the steps below.

Note:

Rebooting your Deco will keep the current settings on it.

Removing your Deco will reset it to factory default settings and you will need to set up your Deco again. You can also press the Reset button on the Deco for 1 second to quickly reset your Deco to factory default settings.

1. In Overview, tap 🌐.

2. Select a Deco unit.



Note: If the LED light of Deco does not turn pulsing blue after tapping Remove, press the Reset button on the Deco for 1 second to reset it.



*The app screen depicted is for 4G/5G Router mode only and may differ when Deco works in different modes.

Create a New Network

In the Deco app, you can create different Deco networks with your TP-Link ID and manage them conveniently from the Deco app with one account. You can also help family or friends manage their networks with your Deco app. Two methods are provided as below to create a new network.

Method 1. Create a new network from the Overview page

Tap -> Create New Network. Then follow app instructions to complete the setup.



Method 2. Create a new network from the Menu page



*The app screen depicted is for 4G/5G Router mode only and may differ when Deco works in different modes.

Change Network Owner

You can change the network owner on the Deco app without resetting the whole Deco network. Follow the steps below.

In Overview, tap + > Change Network Owner. Follow app instructions to change the network owner. Then you will not be able to manage this network with your account anymore. The new owner needs to follow steps in an email sent from TP-Link to log in and manage the network. Note: Changing the network owner will delete the network from the current owner, and this owner will no longer be able to manage this network.



Delete a Network

You can delete a Deco network if you don't need it anymore. Deleting a Deco network will reset all Decos in this network to factory default settings.



Data Settings (for 4G/5G Router Mode)

Data Settings is used to monitor the data usage of your Deco in real-time. You can limit your data usage according to your monthly allowance or total allowance and you will receive a warning if your data usage reaches the specified level.

Note: It is not available to modify the data settings when remotely managing the network from Deco app.

1. In Overview, tap the Network card to enter the Data Settings page. @ Tip: You can also go to MORE > Advanced > Data Settings to enter the Data Settings page.

2. Set the data usage type as Monthly or Total.

3. Correct the total/monthly used data manually if the data is inaccurate.

.

Save

MB

10:39 AM



4. Enable Data Usage Limit to set total/monthly data allowance and usage alert to prevent data overuse.

\$ (·	10:07 AM	@ 💽
	Data Settings	Save
Data Usage Typ	pe	Total >
Total Used		16.2 MB >
Total Data Usag	ge Limit	
Total Allowance	2	0.0 KB 🚿
Usage Alert		Off >

5. Enter the allowed amount of total/ monthly data. When data usage exceeds the allowed level, the Deco will disconnect from the internet.

Cancel Total Allowance Save	بال ال	11:33 AM	• 🗲
0.0 KB Unit KB ✓ MB GB TB	Cancel	Total Allowance	Save
Unit KB ✓ MB GB TB	0.0		KB
KB ✓ MB GB TB	Unit		
MB GB TB	KB		\checkmark
GB TB	MB		
ТВ	GB		
	ТВ		

6. Choose a notification method if you want to receive a warning when data usage reaches the allowed level.

	11-34 AM	
ancel	Usage Alert	Save
Off		
Push Notifica	ations	\checkmark
SMS Notifica	itions	
Push & SMS	Notifications	
Receive push exceeds the also specify a alerts. Your c messages.	n notifications when your data percentage you set, a phone number to receiv arrier may charge for SIV	usage . You can /e SMS IS
D.1. D		

7. Choose a data percentage to prevent data overuse.

Io SIM 🗢	3:23 PM	• 🗩
Cancel	Usage Alert	Done
10%		
20%		
30%		
40%		
50%		
60%		
70%		
80%		
90%		~
100%		

Manage Connected Devices

In Overview, you can mange your connected devices easily, such as changing the device name and type, enabling Mesh Technology and high priority, and setting a profile to manage its online activities, and more.

Tap a connected device to check the details (e.g. real-time upload and download speeds, device name/profile, etc.).



Change the device name as needed.



*The app screen depicted is for 4G/5G Router mode only and may differ when Deco works in different modes.

Enable High Priority and set the Duration time to prioritize the connection of this device during the time, such as a family member's laptop for one hour during a video call.

No SIM 🗢 ۰ 🕒 3:18 PM ۰ No SIM 🗢 3:18 PM X Duration TP-Link-Iphone > ⊗ ----ALL THE TIME 3 11 1 HOUR ↑ Upload Kbps ↓ Download Kbps 2 HOURS High Priority **4 HOURS** Duration All The Time >

Tap to manage the device settings, including changing the device name/type, viewing device detailed information (IP address, MAC address, connected network, linked Deco, etc.), and more.

Ŷ	3:25	РМ	•	Ŷ	3:25 PM	@ 🗩 '
			{ \$;	\rightarrow		
	TP-l ink-				TP-Link-Iphone >	
	⊗	-		Device Type		Phone >
34	1	16		IP Address	19	2.168.68.50
V Dowr Kbps	nload	↑ Upload Kbps		MAC Addres	s FC-FC-48	-95-CD-F3
				Connection -	Type Main Net	work(5GHz)
High Priority	/	C	\sum	Linked Deco	रि	_iving Room
				Mesh Techno	ology	
				Disabling this op Decos for this de	tion will turn off seamless roami evice.	ng between
				Belongs to		>

Enable Mesh Technology and then the device can seamlessly switch to the Deco that provides the fastest speed as you move around.

3:25 PM ? Device Type Phone > IP Address MAC Address FC-FC-48-95-CD-F3 Connection Type Main Network(5GHz) Linked Deco Living Room Mesh Technology Belongs to

Tap Belongs to to add a unique profile for the device and manage its online activities. For example, when and for how long this device can access the internet, block inappropriate content, and pause the internet if necessary. For more information about the feature, refer to <u>HomeShield</u>.



HomeShield

Whether protecting your network from malicious attacks, managing your family's online activities, or prioritizing devices to get better performance, TP-Link HomeShield provides you a kit of basic (free) and Pro (charged) features to enhance your whole home network with enhanced security.

An overview of HomeShield features are shown below.

• What is HomeShield: https://www.tp-link.com/homeshield/

Note: Please refer to your Deco app to check the Basic and Pro features of your actual model.

the Basic and Pro features here.

• How to use HomeShield features and upgrade to HomeShield Pro: go to the product support page at https://www.tp-link.com and refer to TP-Link HomeShield User Guide.



Scan: Examine your network regularly to identify the potential risks, thus improving your network performance and security.

-HomeShield Pro Subscription: To enjoy more features, you can upgrade to HomeShield Pro. Check more details about

Real-Time Protection: Real-Time Protection is for Pro users only. There are three ways to ensure your home network and your IoT devices remain safe: (1) block malicious websites, protect your home network and applications against external attacks and eliminate vulnerabilities; (2) prevent infected devices from sending sensitive information or security threats to clients outside your network; (3) identify IoT devices and immediately monitor their security performance once they join the network.

Parental Controls: Create profiles for family members and specify the devices that belong to each. Set individualized parental controls including when and for how long each person can access the internet. Block inappropriate content and pause the internet if necessary.

QoS: Prioritize the connection of a particular device for a set duration, such as a family member's laptop for one hour during a video call.

Weekly/Monthly Reports: Review a weekly or a monthly list of usage, such as security threats, top visited contents, and more, to better manage your family's online activities.

Wi-Fi Settings

You can change the network name and password of your main network at any time and share the network easily with family and friends.

Tap 🔛 > Wi−Fi.

Manage main network (eg. change your main network's Wi-Fi name and password, hide the network from Wi-Fi list, etc.).

Share your network with others.



Guest Network

You can create and share a separate network for guests to guarantee the security and privacy of your main network.

Tap \square > Wi-Fi and enble Guest Network.



Set a Wi-Fi name and password for the guest network.

• 🛃

Share your guest network with others.

o SIM 🗢	10:48	۲
	Wi-Fi Settings	
WFA2-FSR [ALOJ	
SHARE		
Guest Netwo	prk	
Guest Netwo	ork	
2.4 GHz		C
5 GHz		C
Network Nar Deco_Guest	ne (SSID)	
Password ******		mer
Security WPA2-PSK [AES]	
SHARE		

*The app screen depicted is for 4G/5G Router mode only and may differ when Deco works in different modes.

SMS Service (for 4G/5G Router Mode)

When Deco works in 4G/5G Router mode, you can view, send and receive messages with the SMS Service in the Deco app. Note: When Deco works in Wireless Router mode, you need to go to MORE > Advanced > Operation Mode > 4G/5G Backup and enable 4G/5G Backup to use SMS Service.



Test Internet Speed

Test your internet speed, including upload speed and download speed anytime when needed. The latest test result is shown on your dashboard, reflecting the rate at which data is downloaded and uploaded.

Note: The speed test result shows the speed which main Deco gets from the modem, not the speed on the client connected to the Deco. The test speed will vary as a result of network conditions, the speed test tool, and environmental factors.



Blacklist

Add devices to the blacklist to prevent the devices from accessing your network, ensuring the safety of your personal information shared in the network.

Tap 🔤 > Blacklist.

No SIM 穼 10:42 11:22 AM Ŷ 11:22 AM 0 💋 1:59 PM • 🗲 • 🗗 • X ROUTER SETTINGS iPhone-2 Add Device \bowtie Data Settings Wi-Fi SMS Clients 0 $C \circ$ **Other Device** Blacklist Update Deco Test Internet Speed WPS access to your network. Advanced WPS Managers Remove Cancel

Tap + in the top right corner and add clients or other devices to the blacklist.

Remove devices/clients from blacklist.

*The app screen depicted is for 4G/5G Router mode only and may differ when Deco works in different modes.

MORE

Upgrade Your Deco

TP-Link is dedicated to improving product features and providing a better customer experience. An up-to-date firmware provides better and stabler network performance. Always update your Deco to the latest firmware version when prompted in the Deco app.

1. Tap □ > Update Deco.



2. Download and install the firmware (if any) and follow app instructions to update your Deco to the latest version.



Internet Settings (for 4G/5G Router Mode)

When Deco works in 4G/5G Router mode, you can configure the internet settings, including updating or creating your ISP profile, enabling/disabling mobile data and data roaming, changing a network mode, and more.

Note: It is not available to change the internet settings when remotely controlling the network from the Deco app.

No SIM 穼

10:29 No SIM 穼 • No SIM 穼 10:29 • 10:42 • 🛃 No SIM 穼 10:29 • Mobile ISP Cancel Done ROUTER SETTINGS Mobile ISP China Unicom 🔌 Interne China Unicom Mobile Data Create a new profile Data Settings Wi-Fi SMS **PIN Management** Data Roaming 2 (1) LAN IP Network Mode Test Internet Blacklist Update Deco Speed DHCP Server Carrier WPS Advanced Managers Address Reservation Local Phone Number 8618617122417 Port Forwarding SIM Card Status **PIN Free TP-Link DDNS** Network Type Data Roaming Off SIP ALG Band B1 MORE

Tap Mobile ISP to update your ISP profile or create a new one.

Enable Mobile Data to ensure internet access.

No SIM 穼

Enable Data Roaming to ensure the internet access while you are outside the service area of your carrier.

Change the mobile network mode (5G Preferred / 5G Only / 4G Only) according to your needs.

Select preferred carrier network mannually or automatically.

io:29 ernet	@ •	No SIM 🗢	19:10 Internet	e 🕞	No SIM 🗢	10:30 Internet	و ا
	China Unicom >	Mobile ISP	Chi	na Unicom >	Mobile ISP	Chi	na Unicom >
		Mahila Data			Mahila Data		
		Nobile Data			Dete Deceries		
	50.2(Data Roaming					
	5G Preterred >	Network Mode	50	3 Preferred >	Network Mode	50	3 Preferred >
	Auto >	Carrier		Auto >	Carrier		Auto >
	9619617100417	Less Phase Number			Less Phone Num	ahan (000017100417
	0010017122417	Local Phone Numbe	1		Local Phone Nul		010017122417
	PIN Free	SIM Card Status		PIN Free	SIM Card Status		PIN Free
	5G	Network Type		5G		5G Preferred	
	Off	Data Roaming		Off		5G Only	
	B1	Band		B1		4G Only	

Mobile ISP	China Unicom >
Mobile Data	
Data Roaming	
Network Mode	5G Preferred >
Carrier	Auto >
Internet Status	
Local Phone Number	8618617122417
SIM Card Status	PIN Free
Network Type	5G
Data Roaming	Off
Band	B1

Check internet detailed information.

No	SIM 🗢	10:30		@ 💽 '
	<	Internet		
	Network Mode		5G Preferred	>
	Carrier		Auto	
	Internet Status			
	Local Phone Numb	per		
	SIM Card Status		PIN F	ree
	Network Type			5G
	Data Roaming			Off
	Band			B1
	RSRP		-87 di	Bm
	RSRQ		-11	dB
	SNR		17.0	dB

Check addition information for your internet service provider's reference.

SIM 🗢 10:52	• 🗭	No SIM 🗢 10:52 @ 🖅
Internet		Additional Information
Data Roaming	Off	QENG
Band	N78	at+qeng="servingcell"
5G Signal Information		+QENG: "servingcell","NOCONN","NR5G- SA","TDD", 460,11,0,428,768A07,627264,78,12,-84,-11,1
SS-RSRP	-83 dBm	8,0,-
SS-RSRQ	-999 dB	ОК
SS-SNR	0.0 dB	QCAINFO
4G Signal Information		at+qcainfo
RSRP		ОК
RSRQ		Note: This page is mainly for your internet service provider's reference.
SNR		
Additional Information		

PIN Management (for 4G/5G Router Mode)

While Deco works in 4G/5G Router mode, a SIM card is inserted to it for internet access. To protect your SIM card from embezzlement, PIN Management is available in the Deco app. When enabled, PIN code is required when you reboot the Deco or reinsert the SIM card to it. Note: This feature is available only when your Deco works in 4G/5G Router mode, but is not available when Deco works in 4G/5G Router mode and being remotely controlled from the Deco app.

1. Tap \square > Advanced > PIN Management.

2. Enable PIN Code and set a PIN code for SIM card unlock. Then the PIN code is required every time you reboot the Deco or reinsert the SIM card to it.

Note: If you enter the wrong PIN code too many times, your SIM card will be automatically locked. Contact your carrier for help if your SIM card is locked.



3. Tap Change PIN whenever you want to set a new PIN code. You need to enter the current PIN before you set a new one.

No SIM 🗢	10:17 AM	• ا	No SIM 🗢	10:16 AM	@ •
< Р	IN Management		<	Change PIN	Save
SIM Card Status	s	PIN Verified	Current	PIN	Sant
PIN Code			New PIN	4	
When enabled, the SIM card in the SIM card fro	PIN code is required v any device. This PIN c om one device to anot	vhen you use ode follows her.	Corfirm	n PIN	2000 2000
Auto-Unlock PII	N				
When enabled, automatically ev reinsert the SIM	PIN code will be valid: /ery time you reboot t card.	ated he router or			
Change PIN 🔸					

4. Enable Auto-Unlock PIN, then the PIN code will be validated automatically every time you reboot the router or reinsert the SIM card.

No	SIM 🗢 10:17 AM	• ا						
	C PIN Management							
	SIM Card Status	PIN Verified						
	PIN Code							
	When enabled, PIN code is required when you use the SIM card in any device. This PIN code follows the SIM card from one device to another.							
	Auto-Unlock PIN							
	When enabled, PIN code will be valia automatically every time you reboot reinsert the SIM card.	dated the router or						
	Change PIN							

Advanced Features

Additional features are available under the Advanced menu. The features vary with the working mode of Deco. For example, you can modify the mobile ISP settings only when your Deco is in 4G/5G Router mode, and modify WAN settings only in Wireless Router mode. Follow the instructions to explore different features.

Note: When Deco works in 4G/5G Router mode and being remotely controlled from the Deco app, Internet Settings, PIN Management, Data Settings, and External Antennas are not available. When Deco works in Wireless Router mode and being remotely controlled from the Deco app, IPv4, IPv6, VLAN/IPTV, 4G/5G Backup and Offline Detection are not available.

Tap $\square \Diamond$ > Advanced.

View IPv4 details or change the internet connection type.

Enable IPv6 to set up an IPv6 internet connection.

Add IPv6 firewall rules to allow specific devices to access the specified services.

Note: This feature is available only when your Note: This feature is available only when your Deco works in Wireless Router mode. Deco works in Wireless Router mode.

Note: This feature is available only when your Deco works in Wireless Router mode.



*The app screen depicted is for 4G/5G Router mode only and may differ when Deco works in different modes.

All >

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Modify LAN IP to avoid IP address confict.

Note: This feature is not available only when your Deco works in Access Point mode.

Change DHCP Server settings.

Note: This feature is not available only when your Deco works in Access Point mode.

Enable IPTV/VLAN mode to support Enable MAC Clone if Deco fails to IPTV services.

Note: This feature is available only when your Deco works in Wireless Router mode.

connect to the internet.

Ø Tip: For more about MAC Clone, refer to https://www.tp-link.com/support/fag/2925/

Note: This feature is available only when your Deco works in Wireless Router mode.



Reserve IP addresses for specific devices to recognize and manage the device more easily.

Note: This feature is not available only when your Deco works in Access Point mode.

Set up port forwarding rules to enable devices in your network accessible over the internet with safety.

Note: This feature is not available only when your Deco works in Access Point mode.

Register a TP-Link DDNS domain name to access your router and local servers using a domain name.

Deco works in Access Point mode.

Enable SIP ALG to communicate with SIP (Session Initiation Protocol) servers via NAT).

Note: This feature is not available only when your Note: This feature is not available only when your Deco works in Access Point mode.

÷	4:04 PM	•	÷	5:09 PM	•	al 🔷 🔶	4:22 PM	•	.al 🗢 🗢	4:23 PM	• •
<	Address Reservation	\oplus	<	Port Forwarding	Add	<		Done	<	SIP ALG	
						F	Register Domain Name		SIP ALG		
									When enabled (Session Initia	d, clients can communio ition Protocol) servers v	cate with SIP ria NAT.
							.tplinkdns.com				
Add addre the which	ress Reservation allows you to reserve so for a device. The device will always same IP address when it connects to makes administering and troubleshow device easier.	e an IP s receive Deco, oting the	Port Forw devices devices	in the internet, whilst ensure network remains protected.	aputers and le to other ring your	Your domain r criteria: • Start with a l • Contain only • Not exceed 2	name should meet the fo etter or number; letters, numbers and hyj 20 characters in length.	llowing phens;			

Enable Fast Roaming to allow your wireless devices to switch connection to different Decos. Enable Beamforming to concentrate Wi-Fi signal towards connected devices for stronger connections. Toggle off LED to turn off the light on Deco. Configure the Night Mode to turn off the LED light at bedtime only.

Change the operation mode.

✓ Tip: You can enable 4G/5G Backup when you switch the network to Wireless Router mode. Refer to 4G/5G Backup (for Wireless Router Mode) for details.

4:23 PM	© 🗲	÷∎∎	4:23 рм Beamforming	© 🗲	u	4:23 PM LED Control	•	No SIM 🗢	10:31 Operation Mode	@ 💽 '
Fast Roaming		Beamforming			LED			46/56	Router (Recommende	
Fast roaming with IEEE 802.11r allows wir devices to switch connection to different seamlessly. Note: 1.Turning on this feature may result in sor older wireless device being disconnected the Deco Network. 2.If some devices are disconnected from network after turning on/off this feature, ti forgetting the Deco network on these dev and then join the network again.	eless Decos ne from Deco ry rices	Beamforming of connected dev	concentrates Wi-Fi signal vices for stronger connec	I towards tions.	Night Mode Everyday, the Ll time period. From Until	ED will be off during thi	is 10:00 PM > 7:00 AM >	4G/5G In the 40 multiple connect Wireles In wirele internet PPPoE, o multiple DHCP so 4G/5G	Router (Recommende G/5G router mode, Deco users to share a 4G/5G ir ion using a SIM card. s Router ss router mode, Deco co directly via Dynamic IP, S atc., and shares internet a wired or wireless devices erver are enabled by defa mer enabled by defa Backup Point	d)

Enable to use external antennas instead of the internal ones.

Note: This feature is available only when Deco works in 4G/5G Router mode. Make sure you have installed two external antennas to ensure that Deco's 5G network works properly.



Follow guides in Deco Placement to position your Deco for a strong 5G signal.

Set connection alerts to receive notifications once the clients connect to or disconnect from Deco.

Set notifications to receive alerts in the notification bar.

4G/5G Backup (for Wireless Router Mode)

When Deco works in Wireless Router mode, you can use 4G/5G network as a backup solution for internet access. When 4G/5G Backup is enabled, your Deco will be directly connected to the 4G/5G network when your original network service fails.

Follow the steps below to enable 4G/5G Backup and configure the corresponding settings. Note: The 4G/5G Backup and Offline Detection can only be enabled from local management when Deco works in Wireless Router mode.

Tap \square > Advanced > Operation Mode > 4G/5G Backup and enable 4G/5G Backup.



Select detection methods (single detection with DNS Lookup or dual detection with DNS Lookup and Ping) which determine when the network is disconnected and the backup takes effect. Configure internet settings for your SIM card (eg. modify mobile ISP information and network mode, turn on/off mobile data and data roaming, select frequency bands and preferred carrier network etc.). Configure data usage settings (eg. select data usage type, adjust total/monthly used data, set the allowance for total/monthly data usage, set the usage alerts, etc.). View, send, receive and reply messages via the SMS Service.

o SIM 奈	6:26 PM Offline Detection	@ —)	No SIM 🗢	10:29 @ 🕞	⊶1 ≎ ↔ 10:39 AM < Data Settings	e 🐑 Save	< \$	6:27 рм @ SMS
Single Dete	ection		Mobile ISP	China Unicom >	Data Usage Type	Total >	🔂 Inbox	
Dual Deteo	ction	~	Mobile Data		Total Used	2.4 MB >	Cutbox	
The backup detected by	takes effect when a network failure i the DNS Lookup.	S	Data Roaming		Total Data Usage Limit			
DNS Looku	up a.root-servers.n	et >	Network Mode	5G Preferred >				
Ping (IPv4)) 0.0.0	0 >	Carrier	Auto >				
Ping (IPv6))		Internet Status					
			Local Phone Num	ber 8618617122417				
			SIM Card Status	PIN Free				
			Network Type	5G				
			Data Roaming	Off				
			Band	B1			C	New Message

Set a PIN code to protect the SIM card from embezzlement. When enabled, PIN code is required when you use the SIM card in any device.

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< Р	IN Managem	ient
SIM Card Status	6	PIN Free
PIN Code		
the SIM card fro	ny device. This m one device to	p PIN code follows o another.

WPS

WPS (Wi-Fi Protected Setup) helps you to quickly and securely connect a client to the network with a tap without entering any password.

1. Tap 🔐 > WPS.



*The app screen depicted is for 4G/5G Router mode only and may differ when Deco works in different modes.

2. Tap the WPS icon in Deco app and then on your client.



3. Your client has connected to the network successfully if shown as below.

Easily connect a client to the network by turning on WPS for a nearby Deco and then for the client.	Ċ
Online	
Bedroom Main Deco-	

Managers

Add friends and family members to help manage your network. Each manager should have their own TP-Link ID. Note: Managers can not modify owner's account, add other accounts, or set manager privileges.

Tap \square > Managers, and follow app instructions to add other TP-Link ID account as manager.



Set privileges for managers.

Note: Privileges may vary slightly depending on the model, the current operation mode, and software version you have.



Remove managers.



Troubleshooting

Solutions to common problems during setup or use are provided here for reference. Follow the steps and the provided link below to diagnose and solve problems you might experience with your Deco.

If problems still exist, contact us: https://www.tp-link.com/support

Q1. What should I do if I fail to connect to the internet over the mobile connection?

- Verify that your SIM card is an NR or LTE card.
- Make sure that the nano SIM card is inserted correctly into Deco and the Deco is operating in 4G/5G Router mode.
- Check with your ISP to ensure that your SIM card is in your ISP's service area.
- Check with your ISP to ensure that your 4G/5G mobile plan is available.
- Move your Deco to a different location such as closer to the window or door to see whether it gets better signal strength.
- Launch the Deco app, go to Advanced > Data Settings to verify if the Total/Monthly Used exceeds the Total/Monthly Data Usage Limit. If it does, set Total/Monthly Data Usage Limit to 0(zero), or disable Total/Monthly Data Usage Limit.
- Launch the Deco app, go to Advanced > Internet to verify Mobile Data is enabled.
- Confirm with your ISP if you are in a roaming service area. If you are, go to Advanced > Internet in the Deco app to verify Data Roaming is enabled.

Q2. What should I do if I fail to configure the satellite Deco and get stuck on "We couldn't find another Deco"?

- For Deco which is operating in 4G/5G Router mode and set as the main Deco, disconnect the Ethernet cable (if any) connected to the front-end router with DHCP Server function from the Deco's Ethernet port and try again. If it doesn't work, try the following guide.
- Refer to the guide https://youtu.be/iVgDzoo16T4

Q3. What should I do if I fail to configure the main Deco and get stuck on "Testing Internet Connection"?

• Refer to the video <u>https://youtu.be/OSUrGdWH-i0</u>

• Follow $\underline{Q5}$ and try again.

Q4. What should I do if my wireless devices cannot connect to Deco?

Refer to https://www.tp-link.com/support/faq/2718/

Q5. What should I do if Deco suddenly lost internet access?

- For Deco which is operating in 4G/5G Router mode and set as the main Deco, disconnect the Ethernet cable (if any) connected to the front-end router with DHCP Server function from the Deco's Ethernet port and try again. If it doesn't work, try the following guide.
- Visit 192.168.68.1 on a web browser and log in with your TP-Link ID. Tap Internet and check the Internet IP Address.



If the Interent IP address is not 0.0.0.0, try the following methods:

1) Make sure that the SIM card is working stably when it's inserted in your phone at the same place or confirm with your ISP that the SIM is working properly.

2) Launch the Deco app and go to 2 > DHCP Server, change the Primary DNS to 8.8.8.8, and change the Secondary DNS to 8.8.4.4.

If the Internet IP address is 0.0.0.0, try the following methods:

1) Check with your ISP to make sure that your SIM card supports the network type which your Deco supports. Also, make sure the SIM card works properly when it's inserted to your phone.

2) Contact your ISP to get the PIN Code of your SIM card, then go to \mathbb{R}^{2} > Advanced > PIN Management > PIN Code on the Deco app to fill it in.

3) Launch the Deco app, go to \square > Advanced > Internet > Mobile ISP to create a new profile. Contact your ISP for the necessary information.

Q6. How can I find a suitable spot for my Deco?

Refer to https://www.tp-link.com//support/fag/1446/

Q7. What can I do if the Deco app isn't working properly?

Refer to https://www.tp-link.com/support/fag/1456/

Authentication

Safety Information

- Keep the device away from water, fire, humidity or hot environments.
- Do not attempt to disassemble, repair, or modify the device. If you need service, please contact us.
- Do not use damaged charger or USB cable to charge the device.
- Do not use any other chargers than those recommended.
- Do not use the device where wireless devices are not allowed.
- Adapter shall be installed near the equipment and shall be easily accessible.
- Operating Temperature: 0°C~40°C (32°F~104°F)
- Storage Temperature: -40°C~60°C (-40°F~140°F)
- Operating Humidity: 10%~90%RH, Non-condensing
- Storage Humidity: 10%~90%RH, Non-condensing

Please read and follow the above safety information when operating the device. We cannot guarantee that no accidents or damage will occur due to improper use of the device. Please use this product with care and operate at your own risk.